

THEME 6 BRIDGING CULTURES VOCABULARY WORKSHEET (ERKAD)

A. Who says each: A customer / The waiter? Mark the sentences C(customer) or W(waiter).

1. Are you ready to order or do you need a few more minutes? _____
2. Would you like any side orders? _____
3. Not for me, thank you. _____
4. And what would you like to drink? _____
5. I'd like a glass of orange juice, please. _____

B. Fill in the blanks with the suitable phrases below.

departure lounge / boarding pass / departure board / check-in / jetway / security / airport

When you are at the _____, first go through the _____ and take your luggage to the _____ desk. Then, take your _____ from the agent. Next, check the gate number from the _____ and wait at the _____ until your plane is ready to fly. When you hear your flight announcement, go through the _____ and board the plane.

C. Fill in the blanks with the phrases below.

boarding gate / announcement / flight / departure time / take off / delayed / passengers / cancelled

Tina : Did you hear about the change for _____ TK1971?

Deniz : Yes, I did. Let me make an _____ so the passengers can know about it too. "Dear _____, flight TK1971 has been _____. The original _____ was 7.30 p.m. and it is changed to 8.15 p.m. Thank you for your understanding."

Mark : There is one more change for TK1971. Did you see?

Deniz : Oh, I see it, too. I'm looking at the computer and it says there is one more change for TK1971. I need to make an announcement, so the passengers know. "Dear passengers, the _____ for flight TK1971 is changed. The gate was B20, now it is B32. Please go to gate B32."

Tina : There are so many changes. Why is that?

Deniz : I think, the weather is bad and it is a problem for the planes.

Mark : There is one more note from the airport. Heavy rain is coming and no planes can _____.

Tina : Oh, no! That's terrible.

Deniz : I must tell the passengers. "Dear passengers, flight TK1971 has been _____ because of heavy rain. We apologize for any problems".